

WCRP Contracts Workshop Part I: Overview

Derek Bryan – Executive Director



What is Risk looking at?

- 1. Indemnification & Hold Harmless
- 2. Miscellaneous Provisions
- 3. Insurance Requirements
- 4. Certificates (Evidence of Coverage)



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1. Indemnification & Hold Harmless

- a. I'm responsible for my liability and your liability.
- b. I'm responsible for my liability and your liability, unless you are solely negligent.
- c. You're responsible for your liability and I'm responsible for mine.



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1a. Indemnification & Hold Harmless

The COUNTY shall indemnify and hold harmless CONTRACTOR, and its employees and agents, from and against any claim, loss, liability or damage (including attorneys' fees incurred in connection with the defense of any action based on any such alleged act or omission, which attorneys' fees shall be paid as incurred) arising out of or in connection with any act performed, or omitted to be performed in connection with this Contract; provided that such indemnification and hold harmless shall not cover (i) indemnification prohibited by law, or (ii) any act or omission of CONTRACTOR amounting to an intentional breach of this Agreement, fraud, gross negligence, or willful misconduct. Without limiting the foregoing, the county will defend, indemnify and hold CONTRACTOR and its employees and agents from and against any claim, loss, liability or damage resulting from the failure to provide medical care, treatment, diagnostics or pharmaceuticals to any person.



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1b. Indemnification & Hold Harmless

To the fullest extent permitted by law, COUNTY agrees to indemnify, defend and hold CONTRACTOR and its departments, officials, employees, agents and volunteers, harmless from and against any and all claims, damages, losses and expenses, including but not limited to court costs, attorney's fees and alternative dispute resolution costs, for any personal injury, for any bodily injury, sickness, disease or death and for any damage to or destruction of any property (including the loss of use resulting therefrom) of the CONTRACTOR, its employees or agents or CONTRACTOR's subcontractors and their employees or agents; except, however, that this indemnification obligation shall not apply when the CONTRACTOR's is determined to have sole negligence.



1b. Indemnification & Hold Harmless

To the fullest extent permitted by law, COUNTY agrees to indemnify, defend and hold CONTRACTOR and its departments, officials, employees, agents and volunteers, harmless from and against any and all claims, damages, losses and expenses, including but not limited to court costs, attorney's fees and alternative dispute resolution costs, for any personal injury, for any bodily injury, sickness, disease or death and for any damage to or destruction of any property (including the loss of use resulting therefrom) of the CONTRACTOR, its employees or agents or CONTRACTOR's subcontractors and their employees or agents; except, however, that this indemnification obligation shall not apply when the CONTRACTOR's is determined to have **sole** negligence.



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1c. Indemnification & Hold Harmless

Each of the Parties, shall protect, defend, indemnify, and hold harmless the other Party, its officers, officials, employees, agents and volunteers, while acting within the scope of this Contract as such, from any and all costs, claims, injuries, damages, suits, losses or liabilities of any nature, including attorney's fees, arising out of or in any way resulting from, that Party's own acts, errors or omissions which may arise in connection with its performance under this Contract.



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- 1. Indemnification & Hold Harmless
- 2. Insurance Requirements
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2. Insurance Requirements

Standard Insurance limits required (for decades):

\$1,000,000 per occurrence / \$2,000,000 aggregate

The Value of \$

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2. Insurance Requirements

General liability insurance

Automobile liability insurance

Professional liability (E&O)

Contractual Liability

Property Insurance

Cyber

Workers' compensation

S&F, L.E., Road Maintenance

Covering vehicles, drivers

Personal injury for Wrongful Acts

For contractual obligations

Covering their own property

1st & 3rd Party data Breach,

Injury to their own employees



3. Insurance Requirements

Risk Analysis Matrix

	General Liability	Automobile Liability	Workers' Comp.	Errors & Omissions	Builder's Risk	Pollution Liability	Special Coverage
Activity in Contract							
Advertising, publication	(1)		(Statutory)				
Aircraft: use, ownership or maintenance			(Statutory)				(10)
Ambulance services	(1)	(5)	(Statutory)				
Animals: care, use of, maintenance of	(1)		(Statutory)				(?)
Carnival festival rides and attractions	(5)	(1)	(Statutory)				
Caustics: use or handling of	(3)	(1+)	(Statutory)			(1+)	(3+)
Child care	(5)	(1)	(Statutory)				(5+)
Construction, remodeling	(5)	(1+)	(Statutory)	(1+)	Value	(1+)	
Docks/wharves; use, ownership or maintenance	(5)	(1)	(Statutory)				(5)
Electric County; use of, electrical work.	(3)	(1)	(Statutory)		Value		
Emission or discharge of noxious	(5)	(1)	(Statutory)			(5+)	
Explosives: use of, transportation.	(10)	(1)	(Statutory)		Value		(5+)
Flammables: usage of	(5)	(1)	(Statutory)			(1+)	
Food: service, sales	(3)	(1)	(Statutory)				
Medical services, skilled	(1)	(1)	(Statutory)	(3+)			(1)
Miscellaneous services (e.g.,	(1)	(1)					
Nuclear/radioactive material: use of	(1)		(Statutory)				(5+)
Sewer; maintenance, construction, repair	(3+)		(Statutory)		Value		
Professional services, other than medical or design	(1)	(1)	(Statutory)	(1+)			
Professional services: engineering	(1)	(1)	(Statutory)	(1+)	Value		



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Waiver of Title 51 Immunity

It is further specifically and expressly understood that the indemnification provided herein constitutes the Consultant's waiver of immunity under Industrial Insurance, Title 51 RCW, solely for the purposes of this indemnification.



RCW 51.04.010

<u>Declaration of police power—Jurisdiction of courts abolished.</u>

"The common law system governing the remedy of workers against employers for injuries received in employment is inconsistent with modern industrial conditions...

...The state of Washington, therefore, exercising herein its police and sovereign power, declares that all phases of the premises are withdrawn from private controversy, and...

...except as otherwise provided in this title; and to that end all civil actions and civil causes of action for such personal injuries and all jurisdiction of the courts of the state over such causes are hereby abolished..."



Waiver of Subrogation

The CONTRACTOR and COUNTY each hereby waive all rights of subrogation against the other for recovery of damages to the extent these damages are covered by general liability, excess, property, or umbrella insurance maintained pursuant to this Agreement.



Limitations on Liability

In no event shall CONTRACTOR's liability with respect to claims arising out of this Agreement exceed the total amount of the fees paid hereinunder to CONTRACTOR.



Exclusions

- Liquor Liability
- Contractual Liability
- Health Care Services
- Aircraft (UAV included?)
- Watercraft of a certain length
- Autos used for business
- Environmental/Pollution



Occurrence vs. Claims Made

Occurrence: Applicable policy and coverage is triggered by the

date of the loss.

Claims Made: Applicable policy and coverage is triggered by the

date the claim is made against the insured.



Endorsements

- Can reduce limits
- Can change who is an insured
- Can change what is covered or excluded
- Can change deductibles



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What they are:

- a. Evidence that insurance exists
- b. Acknowledgment from an insurer/broker

What they are not:

- a. A contractual agreement or guarantee*
- b. An adequate description of policy language

*(T-Mobile v. Selective Insurance)



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ACORD _{TM}	CERTIFICATE	OF LIABILITY INSUR	ANCE	DATE (MM/DD/YYYY
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		INSURER A: ABC INSURANCE CO	MP	
INSURED		INSURER B: XYZ CASUALTY COMPANY		
		INSURER C:		
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		INSURER E:		
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DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

ANNUAL PROOF OF COVERAGE

CERTIFICATE HOLDER	CANCELLATION
	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS
	AUTHORIZED REFRESENTATIVE RUNCHUL

ACORD 25 (2016/03)

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Before You Go

- Primary & Non-contributory
- Watch for large deductibles or SIRs
- What is 25/50/25 (or similar) on auto policies?



Auto Policy Limits

Third Party (Liability):

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25 / 50 / 25

BI – Per Person / BI – Per Accident / PD – Per Accident

$25,000 / $50,000 / $25,000
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Before You Go

- Primary & Non-contributory
- Watch for large deductibles or SIRs
- What is 25/50/25 (or similar) on auto policies?
- What is CSL
- Is Builder's Risk needed? If so, who secures it?



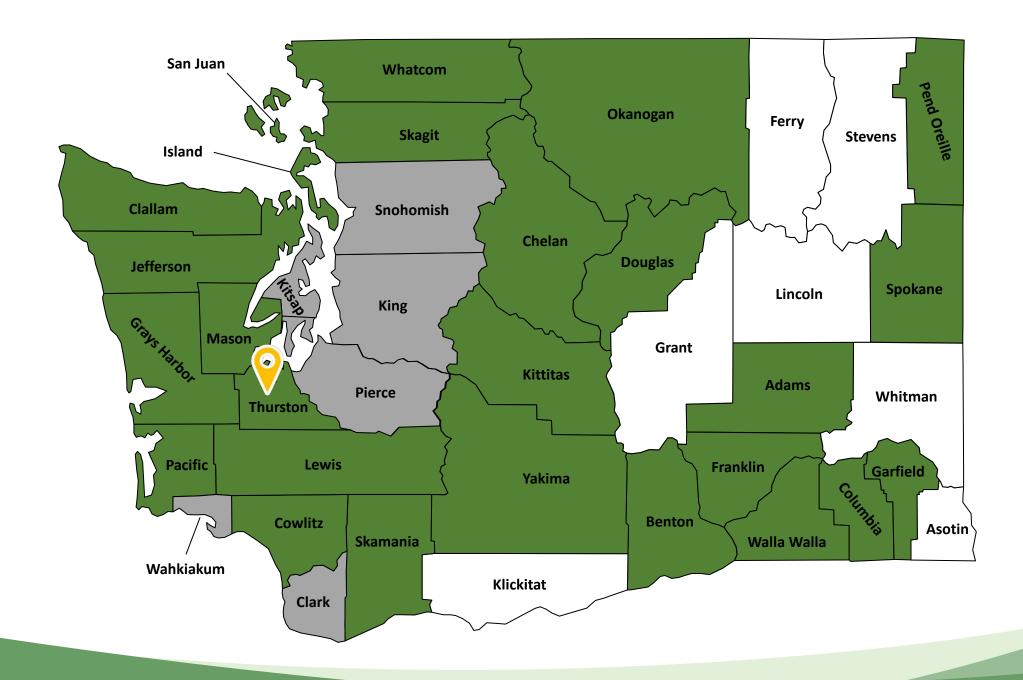




RISK MANAGEMENT PROCESS

Patrick W. Conesa - Risk Analyst







What is Risk Management?

"The process of planning, organizing, leading, and controlling the activities of an organization;
In order to minimize the adverse effects of accidental losses (exposures) on that organization at a reasonable cost."

(Essentials of the Risk Management Process ARM 54 Text, Insurance Institute of America)



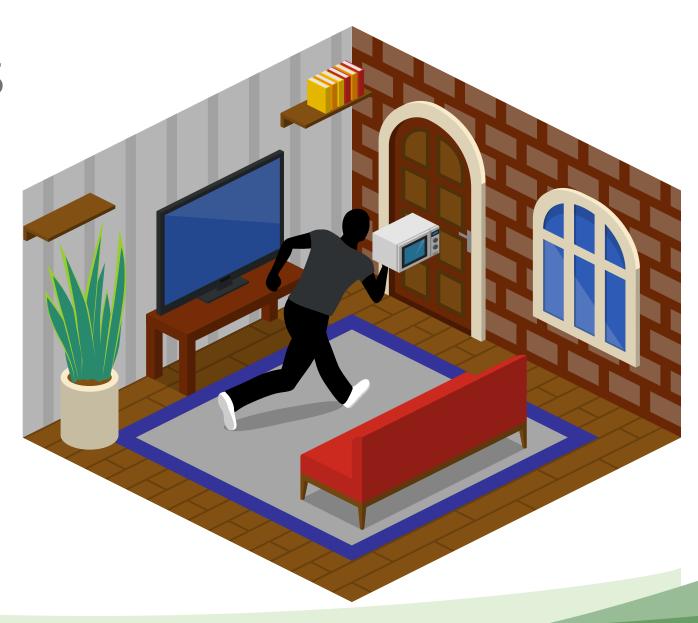
Risk Management Process Broken Down

ASSESS IMPLEMENT IDENTIFY TREAT



Everyday Risk Management

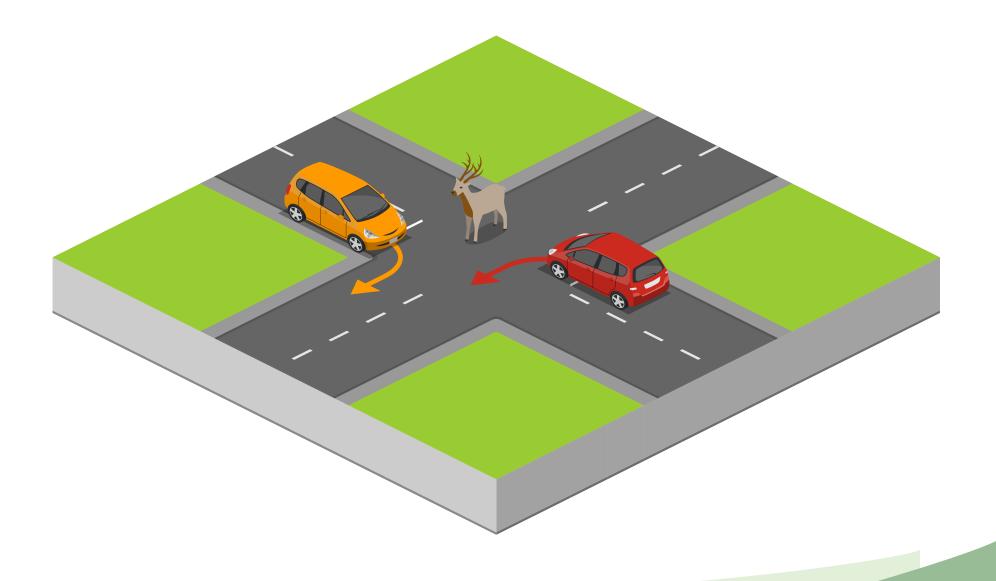
RISK vs. REWARDS





Everyday Risk Management

I.P.D.E.





What could cause an incident?

What are we missing???



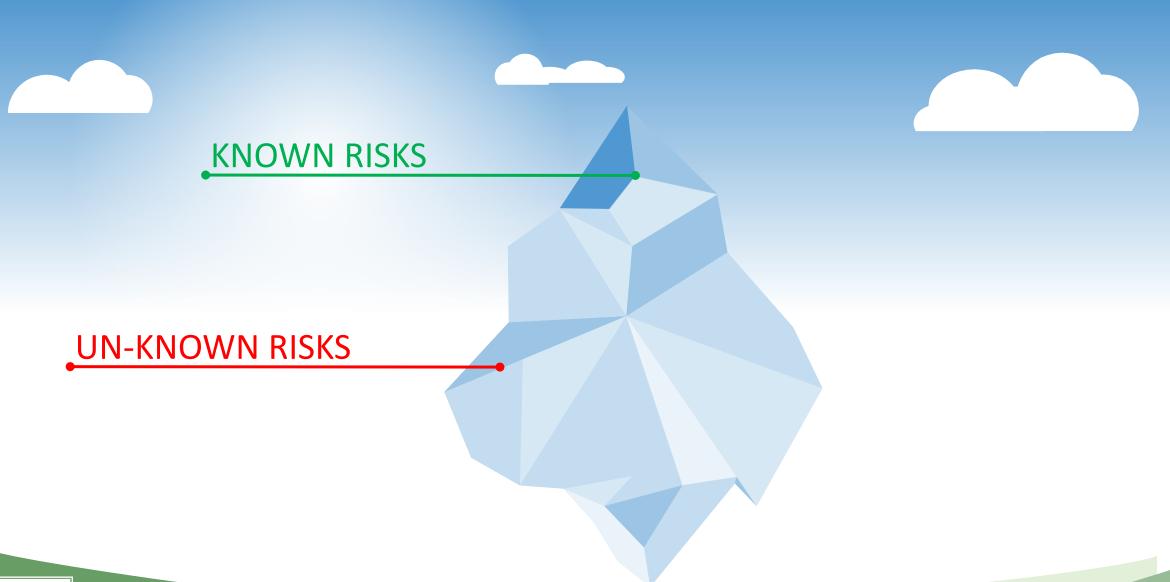


KNOWN vs. UNKNOWN



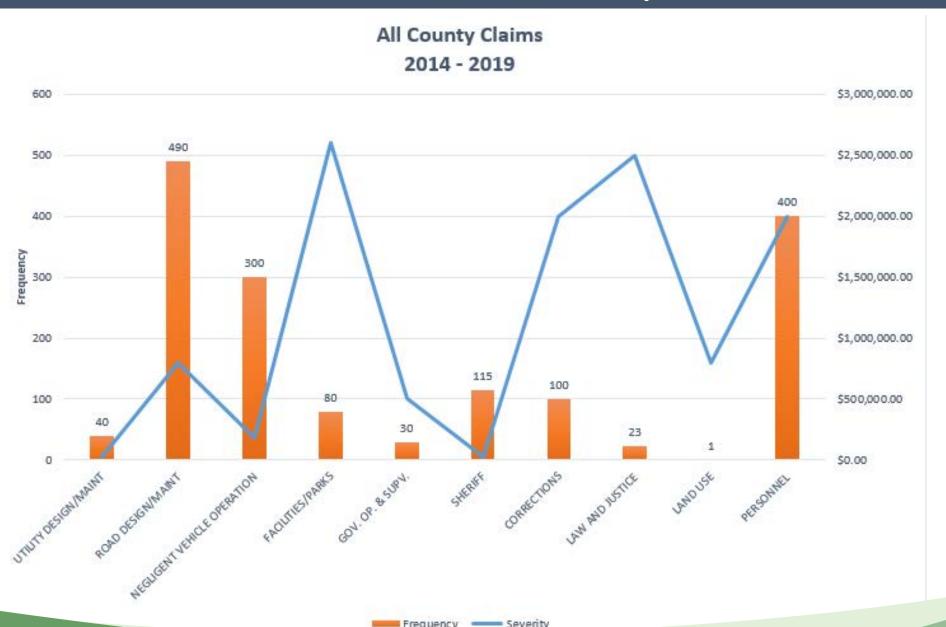


KNOWN vs. UNKNOWN





How will that incident impact us?





Types of Risk Management

Traditional Risk Management









Enterprise Risk Management









Public Entity Risk Management











So Many Options





Risk Management Program

Risk Financing Options

• Insurance Procurement

Contract Review

Program Management & Reporting

Risk Identification

Loss Prevention

Loss Reduction



Loss Prevention Defined

LOSS PREVENTION

Preventing losses before they occur.



Awareness Training



Protective Equipment



Loss Reduction Defined

LOSS REDUCTION

Reducing the severity.



Sprinkler Systems



Requiring Seatbelts



Differences Between Public and Private Sector

Public Entities

- Provide essential functions.
- Have different exposures.
- Have legal requirements.
- Public interest in operations.

- · Power to tax.
- Can be political scrutiny.
- Special tax status.
- Differing accounting procedures



Internal Partnerships





External Partnerships









Public Risk Management Association



Five Step Risk Management Process

- 1. Identify & Analyze Loss Exposures
- 2. Examine Risk Management Alternatives
- 3. Select Among Risk Management Alternatives
- 4. Implement Chosen Risk Management Technique
- 5. Monitor And Improve Risk Management Program





1. IDENTIFY EXPOSURES



2. EXAMINE ALTERNATIVES



3. SELECT ALTERNATIVES



4. IMPLEMENT TECHNIQUES



5. MONITOR RESULTS



Remember:



Independent Engineer Speedily Impresses Management



STEP 1: Identify & Analyze Loss Exposures



1. IDENTIFY EXPOSURES

Identification Tool Categories:

- Documents
- On-site Visits
- Regulatory Compliance
- Claims Reporting & Analysis
- Education & Training
- Monitor & Control
- Agreements



STEP 1: Identify & Analyze Loss Exposures



1. IDENTIFY

EXPOSURES

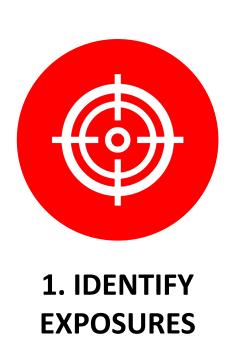
Identification Tool Categories:

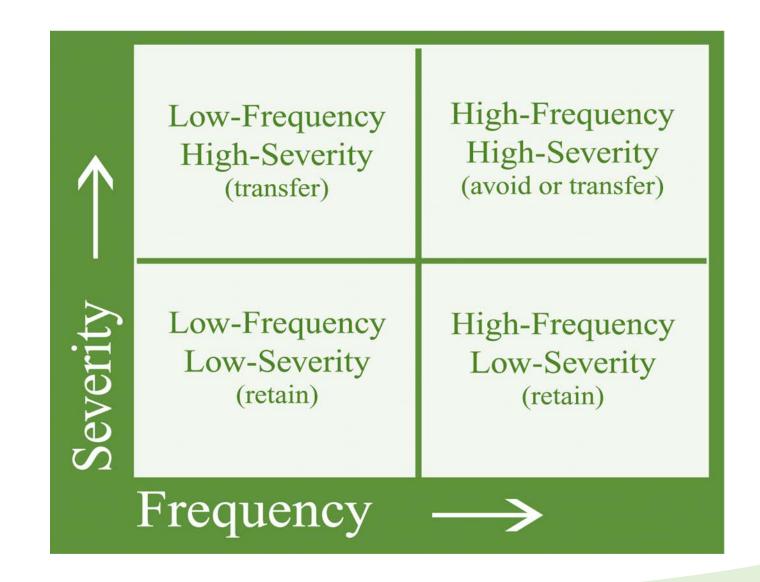
Documents

- Risk Management
- Financial
- Contracts
- Legal & Public Notices
- Administrative
- Official Proceedings
- Annual Reports
- Ordinances



STEP 1: Identify & Analyze Loss Exposures







STEP 2: Examine Risk Management Alternatives



2. EXAMINE

ALTERNATIVES

What are our options?

- Avoidance
- Reduce the Likelihood
- Reduce the Impact
- Segregation or duplication
- Contractual Transfer



STEP 3: Select Risk Management Alternatives



3. SELECT ALTERNATIVES

How do we choose?

- Evaluation Techniques
- Frequency/Severity of Claims
- Publications/Periodicals/Other Universities
- Political/Litigation Climate
- Anticipate



STEP 3: Continued



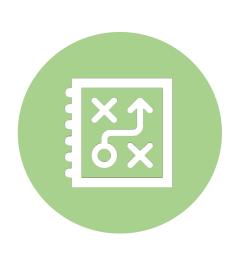
3. SELECT ALTERNATIVES

Mitigation Options

- Control It (prevention & detection techniques)
- Share It (co-source; warrants; guarantees)
- Transfer It (insurance; hold harmless contracts)
- Avoid It (process re-design; eliminate process)
- Accept It (cost/benefit analysis)
- Residual Risk (Opportunity To Manage)



STEP 4: Implement Risk Management Technique



4. IMPLEMENT

TECHNIQUES

- Management Support
- Documentation and Notification
- Governing Board Approval for Major Actions
- Develop Policies and Procedures



STEP 5: Monitor/Improve Program



5. MONITOR

RESULTS

- Compare Actual Results to Anticipated Results
- Consider Environmental Changes
- Keep Records/Documents
- Document Decision Making Process
- Maintain a Safety/Loss Control Program
- Continue to Monitor Results
- Start over at Step 1 !!!



IF NOTHING ELSE, REMEMBER:



Exposure Identification

• Systematic process for examining the financial, physical, and human values of an entity.

• ID's how the values could be impaired by an accident.

• Estimating the consequences that such an accident would have for the public entity.

How are we exposed to liability; in everything we do?

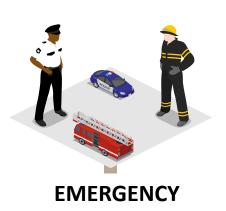


Exposure Identification

- The activities being conducted
- The **types** of potential claims

- The likelihood of claims
- The **severity** of claims







AGRICULTURE



PUBLIC WORKS





Common Public Sector Exposures

- Human Resources
- Vehicles and Equipment
- Public and Historical Records
- Communications Equipment
- Taxes, Money, and Fees

- Regulatory Activities
- Public Use Facilities
- Recreational Facilities
- Law Enforcement
- Utilities

* Exposures are Based on RMPE 352



WCRP Top Exposure Categories

- Road Operations
- Regulatory Activities
- Public Use Facilities
- Transportation
- Recreation

- Operations/Administration
- Utilities
- Public Education
- Law Enforcement
- Transportation



Top Exposure Categories

Road Operations

- Roadways
- Road Infrastructure
- Signals and Lights
- Parking Structures
- Open Parking
- Snow Removal





Law Enforcement

- Correctional Facilities
- K9 Deployment
- Shooting Ranges
- Negligent Driving
- Excessive Force
- Drone / UAV
- Medical Malpractice
- Evidence Mis-handling
- Mis-conduct
- PREA





Recreation

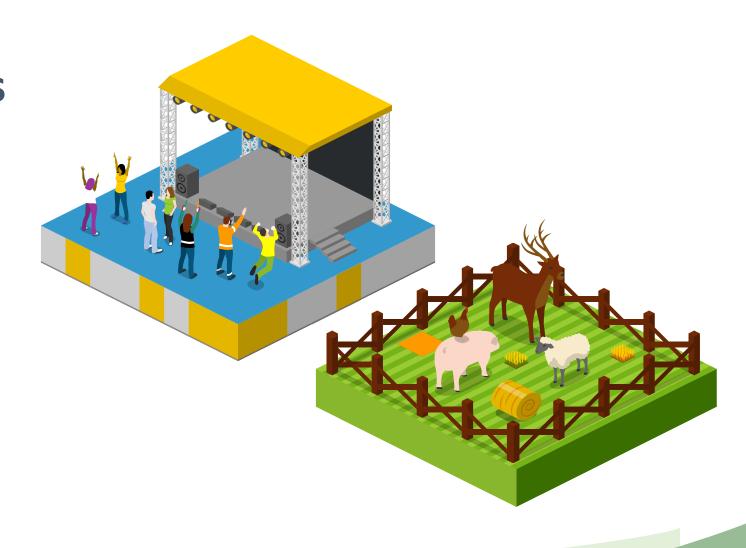
- Parks
- Playgrounds
- Gold Courses
- Swimming Pools
- Waterfront Areas
- Bicycle Paths
- Hiking Trails





Public Use Facilities

- Museums
- Libraries
- Zoos
- Stadiums
- Convention centers
- Historical Properties
- Community Centers
- Cemeteries

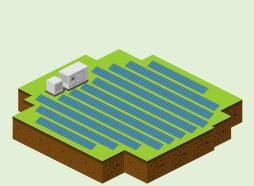




Utilities

- Water Services
- Sewage Services
- Pumping & Lift Stations
- Power Plants
- Dams
- Incinerators
- Landfills
- Hazo House
- Transfer Stations















Transportation

- Public Transport
- Airports
- Ports

• Marine Terminals





Other Public Sector Exposures

Public Education

- Student Discipline
- Use of Buildings
- Volunteers
- Security
- Transportation
- Alcohol & Drugs
- Athletic Programs
- Field Trips
- Special Education

Operations/Administration

- Human Resources
- Vehicles & Equipment
- Data from Public Records
- Data from Historical Records
- Communications equipment
- Taxes and Fees
- Money & Securities

Regulatory Activities

- Ordinances
- Regulatory Services
- Licensing Services
- Inspections
- Public Services



Benefits of Risk Management

- Increases awareness while performing objectives.
- Puts focus on mission critical objectives.
- Clear understanding of responsibility & accountability.
- Improves cross-functional communication.
- Creates a sense of TEAM-OWNERSHIP.
- Early identification of risks.
- Identify mitigation options to proactively reduce exposure.



How to Incorporate Risk Mgmt

9 Step Process

- Step 1: Establish Risk As a Priority for Every Employee
- Step 2: Designate a Risk Team Leader
- Step 3: Define the Scope and Goals of the Risk Team's Activities
- Step 4: Establish an Analytical Framework
- Step 5: Recruit Team Members
- Step 6: Identify and Evaluate Risks
- Step 7: Plot a Risk Map
- Step 8: Create an Action Plan
- Step 9: Implement and Monitor the Action Plan



Public Entity Risk Management



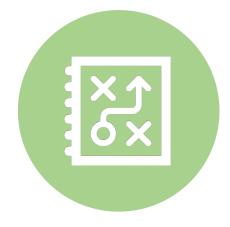
1. IDENTIFY EXPOSURES



2. EXAMINE ALTERNATIVES



3. SELECT ALTERNATIVES



4. IMPLEMENT TECHNIQUES



5. MONITOR RESULTS



Public Entity Risk Management

IF NOTHING ELSE, REMEMBER:





WHAT WCRP WANTS COUNTY ENGINEERS TO KNOW...

Derek Bryan - Executive Director Patrick W. Conesa - Risk Analyst





ABOUT THE WASHINGTON COUNTIES RISK POOL



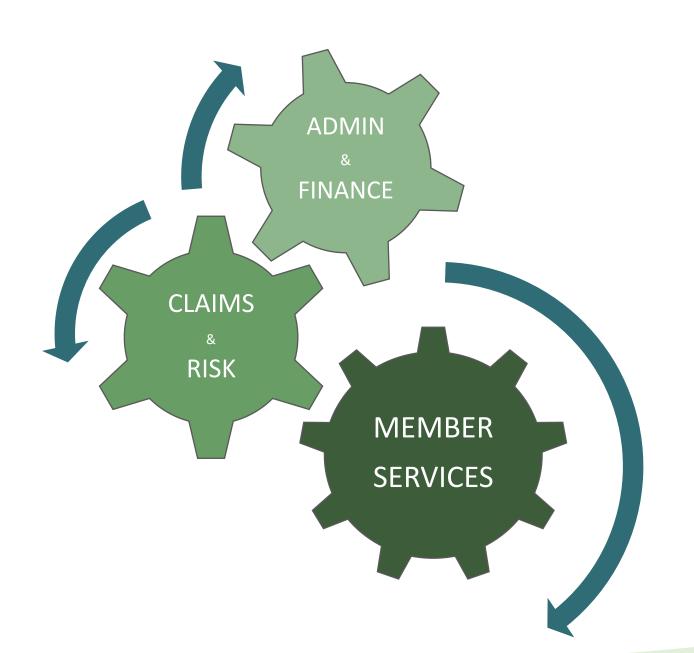
Mission Statement

"To provide comprehensive and economical risk coverage...

...to reduce the frequency and severity of losses...

... to decrease the costs incurred in the management and litigation of claims."







CLAIMS & COVERAGE

- Broad Coverage
- Experienced In-House Staff
- Member Involvement
- Aggressive Defense & Recovery

RISK MANAGMENT

- Consulting
- Onsite Visits
- Contract Review
- Sample Policies & Manuals

MEMBER SERVICES

- Conferences
- Scholarships
- Newsletters
- On-Line & In-Person Training

FINANCIAL FOCUS

- Target-Based Funding
- Rate Stability
- Prudent Investing
- Regulatory Compliance
- Funding for the Future



Claims & Coverage

Liability

\$20M in limits \$2M Pool SIR \$500K County Deductible

First Party Property

\$500M in limits \$100K Pool SIR \$50K County Deductible

Cyber

\$2M in limits / \$10M aggregate \$25K Pool SIR \$0 County Deductible



County Appointed Positions

Claims Administrator

- Coordinates member county claim reporting and administration.
- Keeps a log of all claims and lawsuits for the member county.
- Serves as liaison between the member county and the Pool's claims team.

Risk Manager

- Oversees risk management function at county level
- Serves as liaison between the member county and the Pool's risk management program
- Reports county risk management efforts annually to the Pool
- Carries out the provisions of the Membership Compact



How Can We Help?

- More Training
- Increase Pre-Defense
- More Risk Management
- Efficient Claims Resolution
- Partnerships
- Take some cases to trial



How Can **You** Help?

- Encourage a "Risk Management Culture"
- Communicate Internally
- Communicate Externally
- Use Pre-Defense Program
- Use your Risk Manager
- Don't wait



ENGINEERING EXPOSURES - Examples

- Surface Patching
- Depth Patching
- Chip Seal
- Asphalt Prelevel
- Crack Sealing
- Snow and Ice Removal
- Dust Control
- Blading Gravel Roads
- Cleaning Roadways
- Shoulder Work





Rules for Road Liability

- 1. Must be a "defect" in or closely proximate to road.
- 2. Defect must be unusual or an extraordinary condition or hazard.
- 3. County must receive "notice" of defect.
 - Actual (county was aware of the defect)
 - Constructive (county should have been aware of the defect)
 - County created the defect



Rules for Road Liability

4. County has option to repair defect or to otherwise warn of its presence.

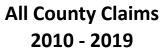
- 5. Warning signs required only if
 - Required by law
 - Road defect is inherently dangerous or misleading
- 6. No duty to repair or warn of open and apparent road defects.

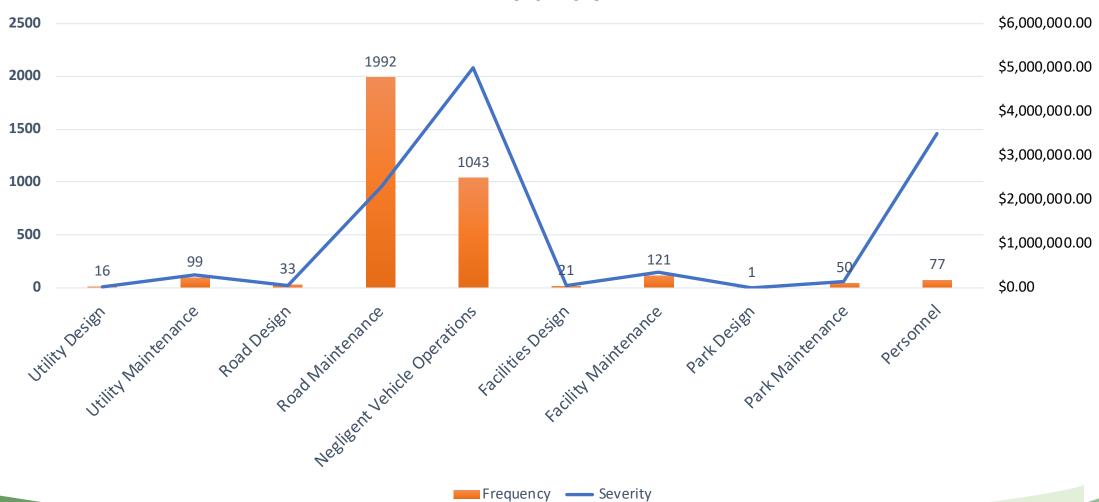


Top 10 Allegations

Allegation	Severity	Frequency
UTILITY DESIGN	\$30,000	16
UTILITY MAINTENANCE	\$300,000	99
ROAD DESIGN	\$60,000	33
ROAD MAINTENANCE	\$2,300,000	1992
NEGLIGENT VEHICLE OPERATION	\$5,000,000	1043
FACILITIES DESIGN	\$60,000	21
FACILITY MAINTENANCE	\$350,000	121
PARK DESIGN	\$0.00	1
PARK MAINTENANCE	\$140,000	50
PERSONNEL	\$3,500,000	77
TOTALS	\$11,740,000	3453









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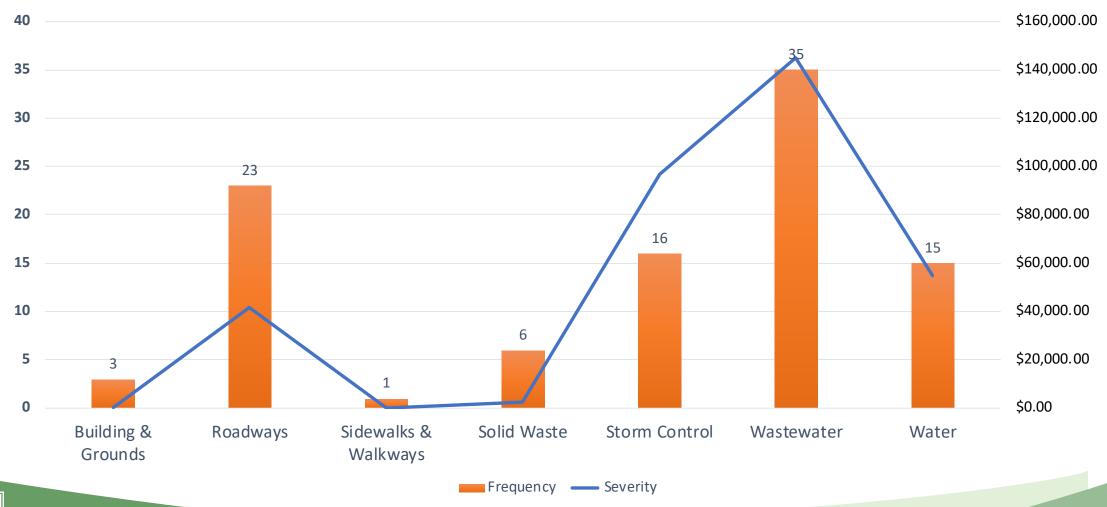
TOTALS \$330,000 115



Allegation	Severity	Frequency
UTILITY MAINTENANCE	\$300,000	99
Building & Grounds	\$500.00	3
Roadways	\$41,345.00	23
Sidewalks & Walkways	\$0.00	1
Solid Waste	\$2,500.00	6
Storm Control	\$97,000.00	16
Wastewater	\$145,000.00	35
Water	\$55,000.00	15
TOTALS	\$341,345.00	99









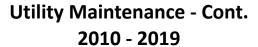
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TOTALS	\$341,345.00	99

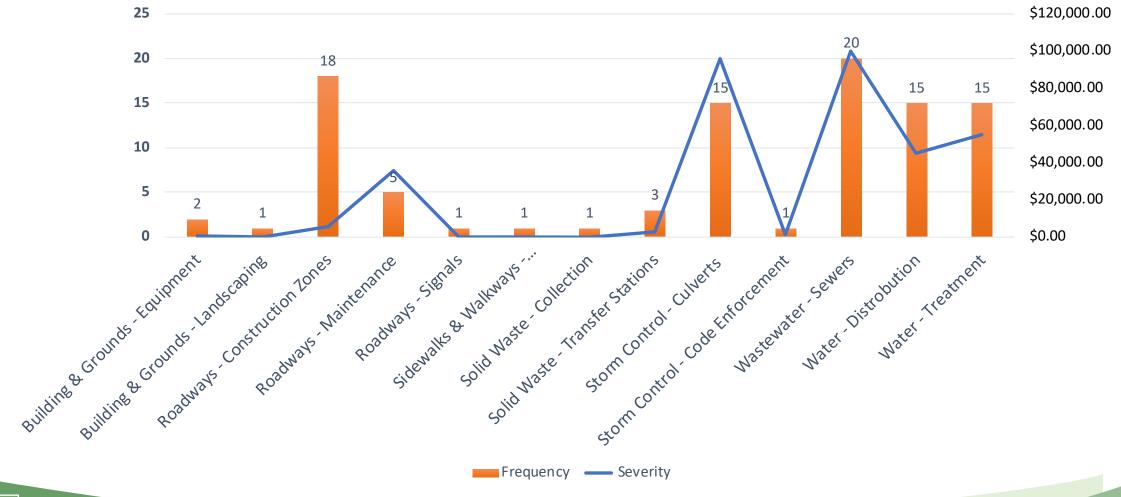


Allegation	Severity	Frequency
UTILITY MAINTENANCE	\$300,000	99
Building & Grounds	\$500.00	3
- Equipment	\$500.00	2
- Landscaping	\$0	1

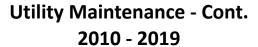
TOTALS	\$500.00	3
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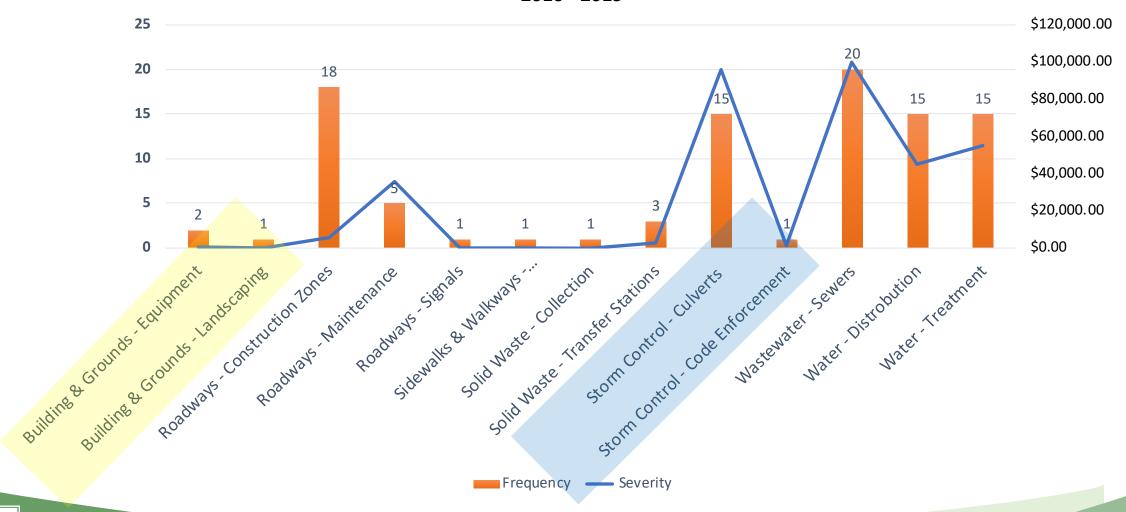














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Certors And Omissions Federal Regulations, Programs, Grants And Financial Aid Fiduciary: Fees, Taxes, Grants, Handling Of Funds Flaa Flaa Flaa Flaa Flaa Flaa Flaa Fla	Environmental Compliance		Triage	Water Quality	Medicine Distribution
Pederal Regulations, Programs, Grants And Financial Aid Fiduciary: Fees, Taxes, Grants, Handling Of Funds Flaa Fersonnel	Erisa		Weight Rooms	Water Treatment Plants	Mold
Fiduciary: Fees, Taxes, Grants, Handling Of Funds Flaa Personnel	Errors And Omissions				Overcrowding
lsa Personnel	Federal Regulations, Programs, Grants And Financial Aid				Parent-Teacher Associations
	Fiduciary: Fees, Taxes, Grants, Handling Of Funds				Partnerships
	Flsa				Personnel
mia Piayground	Fmla				Playground
·-	Food Service				
Foreclosures Professional Liability	Foreclosures				Professional Liability





Tort Laws Impacting the WCRP



Joint & Several Liability

- All tortfeasors are jointly and severally liable
- Intended for a fault-free injured party to receive 100% compensation from all defendants
- Percentage of fault does not limit obligation to fully compensate injured party
- If county is any percentage at fault and other tortfeasor cannot pay, county (taxpayers) responsible for entire judgment/verdict
- Does not apply if plaintiff is found any percentage at fault
- Many states impose some form of J&S liability, however, many of these allow for other affirmative defenses to place liability on plaintiff which eliminates J&S, or they impose damage caps

What would help?

- Consider limiting to non-government defendants
- Consider caps on damages where J&S applies
- Consider allowing other affirmative defenses which can place some liability on the plaintiff



Comparative/Contributory Negligence

- Acts to bar plaintiff from recovery if found to have any, or a specific percentage, of fault
- 33 states impose 50% or 51% bar
 - 21 impose complete bar if plaintiff liability is 51%
 - 12 impose complete bar if plaintiff liability is 50%
- 5 states impose complete bar if plaintiff has any liability

What would help?

- Consider bar on recovery if plaintiff liability exceeds specific thresholds
- Consider limiting recovery to special (economic) damages only if plaintiff liability exceeds 50%



Caps on Damages

- Washington State has no damage caps
- Caps place a limit on compensatory damages
- Do not apply to federal claims/lawsuits
- 33 states impose caps on damages
- Caps range from \$250K to \$2.25M

What would help?

- Consider caps of \$5M or even \$10M
- Consider caps when plaintiff has share of liability or otherwise contributed to their injuries



Defenses & Other Considerations

• <u>Seatbelts</u>: Washington does not allow a reduction in plaintiff injury claim for failure to wear.

What would help?

- Allow a reduction for specific injuries sustained attributable to lack of seatbelt (helmets too!).
- Collateral Source Rule: Plaintiff may use full cost of medical bills, even if reduced by health insurer.

What would help?

- Allow defendants to prove plaintiff's actual medical bills paid after reduction.
- Offers of Judgment: Only limits plaintiff's own recovery of attorney fees.

What would help?

• Require plaintiff to pay defendant's attorney fees if verdict is less than Offer of Judgment.



